

November 2018

Delivering safe services

Booking Service Providers (BSPs) in delivering safe commercial passenger vehicle services need to provide information, instruction, training or supervision to associated drivers (e.g., safe driving, operational practices etc) including implementing systems or processes for:

- the management of driver fatigue
- drug and alcohol testing of drivers
- the maintenance of commercial passenger vehicles
- emergency management
- driver behaviour, competency and medical fitness.

Commercial Passenger Vehicles Victoria (CPVV) recognises that not all BSPs operate under the same business structure. Some BSPs may already have these systems or processes in place, while others may still be working on the them.

It is important that BSPs develop processes that are suitable and appropriate for their business. CPVV will work with industry in developing guidance material on these and other related matters.

Visit our [website](#) for further guidance on BSP responsibilities.

Knowing your road rules

Commercial passenger vehicle drivers need to obey the [Road Safety Road Rules 2017](#) (road rules), the same way drivers of private vehicles do.

Understanding the road rules, including parking and traffic signs, is very important for driver and passenger safety. It is also important for drivers to regularly keep up to date with changes that may have been made to the road rules as they relate to commercial passenger vehicles.

Visit our [website](#) to find out more.

WAV Subsidy Scheme under review

The Wheelchair Accessible Vehicle (WAV) Subsidy Scheme is currently suspended while Commercial Passenger Vehicles Victoria undertakes a review of its policy and guidelines relating to the scheme.

Due to this review, new applications are presently not being accepted.

The review is expected to be complete by early December 2018, at which time a new application form and policy guidelines will be [available on the website](#).

Any applications previously approved will be processed as usual, however all other applications have been refused. These applicants will need to re-apply once the new application form and guidelines are made available.

Once the review has been finalised Booking Service Providers will be notified accordingly.

Flinders Street Railway Station upgrades

The City of Melbourne has begun works installing permanent security measures at Flinders Street Railway Station.

The existing left-turn only lane from Swanston Street into Flinders Street (CBD) will be removed and replaced with a left and right-turn lane – alongside the current dedicated right-turn only lane. New bollards will be installed on an expanded footpath.

Motorists are encouraged to plan ahead and allow extra time if travelling past Flinders Street Railway Station, or for taxis wishing to access the station rank.

For more information on the CBD security upgrade project, visit [Melbourne Security Upgrade](#).

Becoming an approved vehicle tester

All commercial passenger vehicles must undergo an annual inspection to ensure they are roadworthy and provide a safe and comfortable experience for passengers.

Vehicle inspections can be carried out through the existing VicRoads Licensed Vehicle Tester (LVT) scheme, or the Commercial Passenger Vehicles Victoria (CPVV) approved inspection process.

CPVV has developed a Commercial Passenger Vehicle Inspection Policy, outlining the approval process for interested parties to undertake commercial passenger vehicle inspections.

All CPVV approved commercial passenger vehicle inspectors must hold LVT authorisation issued by VicRoads.

If you would like to know more about becoming an approved vehicle tester visit our [website](#).

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