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Minutes of the COVID 19 CPVV Industry Update Meeting

Date: 4 November 2020

Time: 2:00pm – 2:30pm

Location: Microsoft Teams Video Conference

Attendees

Al Martin (CPVV), Siena Rossi (CPVV), Ian Matthews (CPVV), Michelle Thomas (CPVV), Hannah Norris (CPVV), Val McFarlane (CPVV), Anita Jensen, Alice Nguyen, Andre Baruch, Brendan O’Sullivan, Catherine McKenzie, Cauley Beetham, Crown Cabs, Don Ridley, Double Black Alpine, Darryl Marks, Hayaf El-Fahkri, Maria Silos, Paulina, Peter Valentine, Ray Kelsey, Stephen Armstrong, Toni Peters, Tuna Guclu.

Discussion

- Al Martin (AM) welcomed all attendees and displayed presentation for discussion.
- AM made the following comments:

Note: all comments made are true and correct as at this point in time.

- Advised that all sources and references for information/contact on COVID 19 advice remain the same.
- Discussed the Government’s roadmap timeline overview noting there still remain limited changes to the operation of CPVs across transitioning steps.
- Advised cleaning and hygiene activities remain the same across all the steps enabling BSPs implement permanent systems and processes to meet their safety duty obligations.
- Advised discussions are continuing regarding the potential for the CPV industry to be identified as a high-risk industry. If industry is formally classified by the Department of Health and Human Services (DHHS) as high-risk, every BSP and independent service provider operating in Victoria would be required to adopt a high-risk COVIDSafe Plan. CPVV will communicate the requirements if an announcement is made and suggested industry prepare accordingly for the possibility of being classified as high-risk. More information on high risk COVIDSafe Plans can be found via the below link:
<https://www.coronavirus.vic.gov.au/high-risk-covidsafe-plan>
- AM confirmed media reports that Government is developing a customer (passenger) check-in system to support rapid contact tracing. Advised industry should be prepared to adopt a whole of government passenger check-in system (rapid contact tracing) noting the expectation for organisations which have already implemented such systems would be able to continue using their existing systems if they are able to integrate with DHHS’s backend system. CPVV will provide more information as it becomes available.
- Discussed COVID-19 asymptomatic testing and what it means for the CPV industry noting the recent communications over the Grand Final long weekend.
- Advised permits are now only required for drivers that need to travel between Metropolitan Melbourne and Regional Victoria. More information can be found via the below link:
<https://www.coronavirus.vic.gov.au/metro-regional-work-travel-permit-covid-19>

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- Reminded attendees that face masks are mandatory and to ensure they are worn correctly. More information and resources can be found at the below link:
<https://www.dhhs.vic.gov.au/face-masks-vic-covid-19>

Questions from industry:

1. Attendee asked if the CPV industry is classified as high-risk, do existing COVIDSafe Plans need to be amended to make them more 'high risk' responsive?
 - CPVV reply – AM advised there is a specific high-risk COVIDSafe Plan template. More information can be found via the below link:
<https://www.coronavirus.vic.gov.au/high-risk-covidsafe-plan#high-risk-covidsafe-plans>
 2. Attendee asked how long should a mask be worn before it should be replaced.
 - CPVV reply – AM advised it is about ensuring the mask is able to create a barrier and should be replaced when this is no longer being effective. Advised attendee to seek professional advice for further information.
 3. Attendee asked if a passenger refuses to wear a mask, can the driver refuse a fare.
 - CPVV reply – AM advised drivers need to conduct their own risk assessment when taking passengers and if it is unsafe for the driver or passenger for a service to be provided the trip should be refused. If a driver does refuse a trip the driver should clearly convey and discuss the reasons with the passenger/s.
 4. Attendee asked if drivers can ask passengers for a temperature test.
 - CPVV reply – AM advised temperature testing is not a requirement and not recommended.
 5. Attendee asked when the current work permits will no longer be a requirement.
 - CPVV reply – AM advised DHHS are the decision makers regarding the worker permits and CPVV will communicate any changes as soon as they become available.
 6. Attendee asked if there are recommended vehicle cleaning products for the CPV industry.
 - CPVV reply – AM advised there are specific cleaning agents and procedures to ensure effective cleaning. More information can be found via the below links:
<https://cpv.vic.gov.au/drivers/coronavirus-covid-19/coronavirus-covid-19-faqs2/vehicle-cleaning>
https://cpv.vic.gov.au/_data/assets/pdf_file/0011/441587/Transporting-COVID-19-positive-and-high-risk-passengers-in-CPVs-June-2020.pdf
- Any further queries or feedback to be directed to Safety Mailbox safety@cpv.vic.gov.au.

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- Advised the next COVID-19 CPVV Industry Update is scheduled for 18 November 2020 unless there are further changes.
- AM advised if there are any significant changes they will be communicated via email, social media or text message.
- Feedback on the industry brief or suggestions on how to improve the industry brief are welcome at any time.
- Meeting closed.