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Minutes of the COVID 19 CPVV Industry Update Meeting

Date: 17 June 2020

Time: 02:00pm – 02:30pm

Location: Microsoft Teams Video Conference

Attendees

Al Martin (CPVV), Siena Rossi (CPVV), Greg Kazuro (CPVV), Ian Matthews (CPVV), Val McFarlane (CPVV), Michelle Thomas (CPVV), Crown Cabs, Ali Warsame, Anita Jenson, Andre Baruch, Brendan O'Sullivan, Cauley Beetham, Greg Hardeman, Guy Ragen, Peter Valentine, Maria Silos, Spencer Gange, Toni Peters, Darryl Marks Traralgon.

Discussion

- Al Martin (AM) welcomed and displayed presentation for discussion.
- AM made the following comments:

Note: all comments made are true and correct as at this point in time.

- Advised that all sources and references for information/contact on COVID 19 advice remain the same - are no new sources this week.
- Shared MPTP statistics for week 24 2020:
 - 52% lower compared to the same weeks of 2019, while it has decreased 3% compared to last week.
 - Conventional trips have a 49% decrease compared to the same week of 2019 and decreased 4% compared to last week.
 - MPTP wheelchair trips have decreased 61% compared to the same week of 2019 and increased 4% compared to last week.
- CPVV is in the process of collaboratively engaging with local councils and other key stakeholders including Melbourne Airport, around the safe management of pick-up and drop-off points.
- Advised that whilst there is no issue with advertising and promoting different levels of sanitation throughout industry, BSPs need to ensure they are fulfilling their safety duty obligations and vehicles are safe on every trip. The COVID-19 guidelines require high touch points to be wiped down after every trip. In a COVID-19 environment CPVs must not present a risk to drivers, passengers or the community through the provision of services regardless of the fee being charged or the sanitation standard being promoted.
- AM advised that as the COVID-19 response has transitioned to a more routine tempo CPVV feels it may be appropriate to reduce the COVID-19 industry brief to a fortnightly brief with the ability to add additional briefs should they be required. AM may issue a survey for attendees to provide thoughts on how often to run the forum moving forward and would also welcome any additional feedback or thoughts.

Questions from industry:

1. BSP asked if the amendment to WHO's mask use will have an impact on the current messaging from Victoria.
 - CPVV reply – AM confirmed CPVV will take direction from the Chief Health Officer and noted the national and state position is that masks are not/haven't been required.

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2. Attendee commented on reduced updates in the COVID19 Industry Update and supported a less frequent update going forward.
 - CPVV reply – AM clarified whilst there is a lot happening, industry is already aware of these progressing issues and they haven't reached a point where it is appropriate for CPVV to provide an update.
3. Attendee asked if CPVV was able to provide an update on CPVV's engagement with Melbourne Airport, the casino and shopping centres.
 - CPVV reply – AM advised CPVV is communicating and providing information to these organisations to ensure appropriate controls are put in place and to support consistent messaging across the State.
4. BSP asked if CPVV was able to provide a timeframe in relation to the pick-up and drop-off work currently being progressed with key stakeholders.
 - CPVV reply – AM advised CPVV is unable to provide a timeframe at this stage and reiterated that CPVV's role is to remind and support these organisations to meet their safety obligations in regard to the overall COVID19 response. AM welcomed any feedback from industry on this to be directed to the Safety inbox.
5. BSP asked if there are passengers still returning to Australia from overseas and will they continue to be transported by buses. BSP also asked what happens if DJPR/GOV do not pay for hotels or taxis to transport these passengers.
 - AM confirmed there are still passengers returning to Australia from overseas. AM advised CPVV is unable to comment on any commercial or service matters relating to DJPR.
6. Attendee asked if CPVV could share any data from non-MPTP funded trips.
 - AM advised that it would not be appropriate to share any analysis from this data at this time as it does not yet reflect metro and country areas as a result of CPVV's collection methodology. AM advised the CPVV consider the MPTP data a good indicator of what is occurring across Victoria.
- Advised CPVV continues to monitor community transmission and infection rates as restrictions ease. Reminded attendees to continue being vigilant and collectively work towards building community confidence.
- Any further queries or feedback to be directed to Safety Mailbox.
- AM advised if there are any significant changes they will be communicated via email, social media or text message.
- Feedback on the industry brief or suggestions on how to improve the industry brief are welcome at any time.
- Meeting closed.