

MINUTES

Minutes of the COVID 19 CPVV Industry Update Meeting

Date: 23 July 2020

Time: 9:00am – 9:40am

Location: Microsoft Teams Video Conference

Attendees

Al Martin (CPVV), Siena Rossi (CPVV), Ian Matthews (CPVV), Val McFarlane (CPVV), Greg Kazuro (CPVV), Michelle Thomas (CPVV), Alice Nguyen, Angus, Brendan, Anita Jenson, Colin Wells, Crown Cabs, Greg Hardeman, Guy Ragen, Isaac (Ola), John Lobwein, Maria Silos, R Gupta, Stephen Armstrong.

Discussion

- Al Martin (AM) welcomed and displayed presentation for discussion.
- AM made the following comments:

Note: all comments made are true and correct as at this point in time.

- Advised that all sources and references for information/contact on COVID 19 advice remain the same.
- Discussed DHHS's role regarding COVID-19 reporting and notifications.
- Advised due to medical in confidence DHHS will not contact BSPs or CPVV in regard to drivers or industry participants who have tested positive. However, organisations may be contacted for contact tracing purposes.
- Advised CPVV follows processes and protocols to ensure unwell drivers are removed from the public register and advised BSPs to ensure appropriate measures are in place to protect the health and safety of the organisation and passengers.
- Reminded attendees that no driver should work if they are feeling unwell or have any COVID-19 symptoms.
- Discussed updated NSW border restrictions and advised CPVV continues to work with the taskforce to ensure CPVs can transport passengers for essential purposes. Changes will continue to be updated on CPVV's FAQs.
- Discussed recent Chief Health Officer's (CHO) update on mandatory requirement for Melbourne Metro and Mitchell Shire to wear face masks/coverings when leaving home. Reminded attendees to use and dispose of masks correctly; referenced CPVV's FAQs on how to use face masks.
- Advised that it is not the responsibility of drivers and BSPs to enforce the wearing of mask for passengers.
- Advised drivers need to conduct their own risk assessment when taking passengers and if a trip is refused, drivers need to clearly convey and discuss the reasons with the passenger/s.

MINUTES

Questions from industry:

1. BSP asked if the expectation is for drivers to supply face masks to passengers who don't have one, or will onus be on the passenger.
 - CPVV reply – AM advised that it is not the responsibility of drivers to enforce passengers wearing a mask. AM advised drivers need to conduct their own risk assessment when taking passengers and if a trip is refused, drivers need to clearly convey and discuss the reasons with the passenger/s. AM acknowledged the challenges drivers and industry are facing and advised BSPs and drivers may want to implement other ways to interact with passengers to ensure safe services are delivered in a pandemic environment e.g. discussing trips outside the vehicle.
2. BSP asked if the notifiable incidents system can be used to report passengers who are hindering a driver to carry out a service safely.
 - CPVV reply – AM advised BSPs or drivers can report this information by notifiable incident or via the Safety inbox.
3. BSP asked if drivers are required to wear a face mask and does it include face coverings where masks are not available?
 - CPVV reply – IM advised drivers are subject to the CHO orders and if a face mask is not available CPVV understands a covering is appropriate as long as it doesn't impede the drivers' visibility.
 - Reiterated that the Cross Industry Taskforce has closed the supply chain it used in its previous response to the pandemic therefore industry is required to use their own supply chains for PPE and cleaning/sanitising products.
 - Advised if BSPs are having issues sourcing PPE or cleaning/sanitising products or become aware of price gauging to email the Safety inbox.
 - Confirmed CPVs are considered an essential service in line with Stage 3 restrictions.
 - CPVV has been working with Victoria Police to analyse and share the analysis of data provided by BSPs to ensure community movement is appropriate and within the guidelines.
 - Discussed CPVV's process on providing approved FAQs and acknowledged that they may be delayed due to these processes. Invited attendees to email the Safety inbox if guidance is needed.

Questions from industry:

4. BSP advised there is an issue in Echuca in relation to the time it is taking to cross the bridge as taxis are required to line up with other vehicles. Asked if there was anything that could be done in regard to this.
 - CPVV reply – AM took question on notice and will follow up out of session.
5. BSP asked to clarify if drivers/riders are required to wear face masks outside the Melbourne Metro and Mitchell Shire zone.

MINUTES

- CPVV reply – IM advised if you are unable to maintain social distancing of 1.5 meters it is strongly recommended to wear a mask outside those areas. Acknowledged BSPs may choose to implement their own protocols and procedures to enhance safety
- Advised COVID19 Industry meeting on 29 July 2020 will be scheduled 30 mins later than usual due to scheduling conflicts.
- Any further queries or feedback to be directed to Safety Mailbox.
- AM advised if there are any significant changes they will be communicated via email, social media or text message.
- Feedback on the industry brief or suggestions on how to improve the industry brief are welcome at any time.
- Meeting closed.