

How to apply for a Multi Purpose Taxi Program Card



TAXI
SERVICESCOMMISSION

The Multi Purpose Taxi Program (MPTP) makes transport more accessible and affordable for people with a severe disability.

The MPTP Taxi Card is issued by the Taxi Services Commission (TSC).

MPTP members receive 50 per cent off the standard fare (covering up to \$60 per trip).

Please note the cost of any road tolls or airport fee is also paid by the passenger.





Who is eligible to get an MPTP taxi card?

To be eligible for an MPTP taxi card you must:

- be a permanent resident of Australia and live in Victoria
- have a severe and permanent disability that your doctor deems is not likely to improve with treatment
- be unable to use public transport safely and independently.

Also, you must be able to demonstrate financial hardship by supplying:

- a Notice of Assessment from the last financial year
- a Pensioner Concession Card (such as the Aged Pension or Disability Support Pension)

OR

- a Department of Veterans' Affairs Card (such as the Gold Repatriation Health Card, EDA or TPI Cards)



Applying to be a member

Step 1

There are two parts to the application that are required to be completed to apply for the program. See your doctor to have a medical assessment. We will then contact you to gain your consent to proceed.

Part 1

Medical assessment to be completed by your doctor online.

Part 2

A request for consent to assess your application will be sent to you. Complete and return this to the TSC.



Step 2

Once the TSC receives your consent, please allow 14 working days for a decision to be made.

Step 3

The TSC will notify you in writing about the outcome of your application. Final responsibility for accepting or rejecting an applicant's membership rests with the TSC.

Step 4

If your application is successful the TSC will issue you with an invoice for your MPTP Taxi Card. When your taxi card arrives, a letter will detail any restrictions.

If it is unclear whether or not you are eligible, you or your doctor may be asked to provide some additional information.





Frequently asked questions

Q. There isn't any public transport where I live. Does this mean I will be able to get a taxi card?

A. A lack of public transport does not mean you are eligible for the taxi card.

Q. I have a driver licence. Can I still apply for a taxi card?

A. Yes, you can apply for a taxi card even if you still drive or have a driver licence.

Q. As an older person do I automatically get a taxi card?

A. Taxi cards are issued to people with a severe and permanent disability. Being an older person does not mean you automatically get a taxi card.



How to contact the Taxi Services Commission

TAXI SERVICES COMMISSION

Telephone 1800 638 802 (free call)

Fax 8683 0777

Web www.taxi.vic.gov.au

Email mptp@taxi.vic.gov.au

OR

Contact the National Relay Service

TTY/Voice 1800 555 677

Speak & Listen 1800 555 727

Postal address

Taxi Services Commission

Multi Purpose Taxi Program

GPO Box 1716

Melbourne VIC 3001