

MINUTES

Minutes of the COVID 19 CPVV Industry Update Meeting

Date: 29 July 2020

Time: 2:30pm – 3:15pm

Location: Microsoft Teams Video Conference

Attendees

Al Martin (CPVV), Siena Rossi (CPVV), Ian Matthews (CPVV), Michelle Thomas (CPVV), Ali, Alice Nguyen, Brendan, Anita Jenson, Catherine, Colin Wells, Cauley Beetham, Greg Hardeman, Guy Ragen, Isaac (Ola), Maria Silos, Navpreet Dhanoa (Pakenham Taxis), Paulina, Peter Valentine, Stephen Armstrong, Thinh Nguyen.

Discussion

- Al Martin (AM) welcomed all attendees and displayed presentation for discussion.
- AM made the following comments:

Note: all comments made are true and correct as at this point in time.

- Thanked those who attended the Department of Transport's update on the CPV Industry Support Package this morning.
- Advised that all sources and references for information/contact on COVID 19 advice remain the same.
- Advised SA is implementing additional restrictions on the border – further information is available on the SA border website.
- Advised there have been discussions on making the border standards the same nationally however, this hasn't progressed at this stage.
- CPVV has confirmed a 2-year extension to the period of time provided to industry to replace the Verifeye cameras due to economic impact to industry noting:
 - Damaged Verifeye cameras will have to be replaced not repaired.
 - Verifeye cameras cannot be re-installed.
 - Verifeye cameras cannot be installed when registering a new vehicle.
 - Vehicles with Verifeye cameras that operate correctly are able to use them up until March 2023.
- CPVV have released a draft W Endorsement framework for comment. The consultation period has been extended until 11 September 2020. Encouraged attendees to review the document and provide feedback.
- Reminded attendees if they are having issues sourcing PPE or cleaning/sanitising products or become aware of price gauging to email the Safety inbox or raise the issues in the COVID-19 CPVV Industry brief.
- Acknowledged and thanked all who provided information and feedback to support the release of the CPV Industry Support Package.

- CPVV FAQs have been updated and are more user friendly.

Questions from industry:

1. Attendee advised they are aware of conflicting information on face masks for drivers not within the Stage 3 restricted areas. Asked if there was messaging or a strategy to assist in enforcing the wearing of face masks.
 - CPVV reply – AM will take the question on notice and will discuss the issue with the Cross-Industry Taskforce and CPVV's Communication team to provide clarity.
2. Attendee asked if the BSPs/driver's cleaning and sanitisation check list will be requested as part of the cleaning and sanitisation regulation that will be implemented.
 - CPVV reply – AM advised CPVV is not responsible for creating the regulation itself however, CPVV has been exploring and communicating appropriate evidence options for the purposes of the regulation with DoT. IM further added that registers or checklists should continue to be used to ensure drivers are fulfilling their requirements so that CPVV can verify that the cleaning is actually taking place.
3. Attendee further commented on conflicting advice in regard to drivers wearing face masks outside the Stage 3 restricted areas. Also raised concerns about CPV's being used to transport patients home from hospital without the appropriate PPE training.
 - CPVV reply – AM advised current advice from the Chief Health Officer (CHO) outside of the Stage 3 restricted areas on wearing a face mask is strongly recommended where they cannot maintain the 1.5 metre social distancing requirement. However, CPVV will do all that is possible to provide clarity on that issue.
AM advised in regard to the hospital concern, CPVV will follow up with DHHS again and revisit the Guidelines for Transporting positive and high-risk passengers.
4. Attendee asked to further clarify the wearing of face masks for drivers outside the Stage 3 restricted areas.
 - CPVV reply – AM reiterated current advice from the CHO outside of the Stage 3 restricted areas on wearing a face mask is strongly recommended where they cannot maintain the 1.5 metre social distancing requirement. AM acknowledged the challenges drivers and industry are facing and advised BSPs and drivers may want to implement other ways to interact with passengers to ensure safe services are delivered in a pandemic environment.
5. Attendee asked if a taxi vehicle can be used for private use.
 - CPVV reply – AM advised as long as it is clear the vehicle is not in service it can be used for private use.
6. Attendee asked to clarify if the levy refund includes rank and hail or just booked jobs and if BSPs will be provided any funding to implement this process.

MINUTES

- CPVV reply – AM reiterated the Department of Transport’s advice provided at the CPV Support Package Brief this morning that there should be no change in current practises until new advice is received from either DoT or the State Revenue Office (SRO). CPVV’s understanding is that the levy will be a refund in which payments need to be made to the SRO first to be refunded. The expectation is the refunds will be paid to the BSP and the BSP will then distribute to drivers. Any additional information on the levy will need to be provided by DoT or the SRO.
7. Attendee asked if drivers are able to refuse the fare if passengers are not complying with the current face mask and social distancing regulations.
- CPVV reply – AM advised that it is not the responsibility of drivers to enforce passengers to wear a mask. AM advised drivers need to conduct their own risk assessment when taking passengers and if a trip is refused, drivers need to clearly convey and discuss the reasons with the passenger/s. AM acknowledged the challenges drivers and industry are facing and advised BSPs and drivers may want to implement other ways to interact with passengers to ensure safe services are delivered in a pandemic environment e.g. discussing trips and masks outside of the vehicle rather than in the vehicle.
- Advised the next COVID-19 CPVV Industry Update is schedule for 12 August 2020 unless there are further changes.
 - Any further queries or feedback to be directed to Safety Mailbox.
 - AM advised if there are any significant changes they will be communicated via email, social media or text message.
 - Feedback on the industry brief or suggestions on how to improve the industry brief are welcome at any time.
 - Meeting closed.