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Minutes of the COVID 19 CPVV Industry Update Meeting

Date: 26 February 2021

Time: 2:00pm – 2:30pm

Location: Microsoft Teams Video Conference

Attendees

Al Martin (AM) (CPVV), Ian Matthews (IM) (CPVV), Siena Rossi (CPVV), Michelle Thomas (CPVV), Hannah Norris (CPVV), Emily McLean (CPVV), Karly Hillas (CPVV), Catherine McKenzie, Colin Wells, Darryl M, Greg Hardeman, John Lobwein, Kelly Micallef, Laura (Sheba), Maria Silos, Paulina, Ray Kelsey, Stephen Armstrong, Toni Peters, Thinh Nguyen, Victoria Draudins.

Discussion

- Al Martin (AM) welcomed all attendees and displayed presentation for discussion.
- AM made the following comments:

Note: all comments made are true and correct as at this point in time.

- Advised that all sources and references for information/contact on COVID-19 advice remain the same.
- Advised there remains minimal changes and impacts to the operation of CPVs including cleaning and hygiene and record keeping processes to ensure the provision of safe and clean services.

Commonwealth Government Vaccine Program

- Representatives from the Department of Health (DoH) will be joining the next COVID-19 Industry Brief scheduled for Wednesday 3 March 2021 to provide early information on the Commonwealth Government's vaccine program.
- This will include details on how DoH envisage the CPV Industry fits within the Commonwealth Government's vaccine program.
- CPVV and the Department of Transport (DoT) will work with DoH to ensure the CPV Industry has all the relevant information regarding the roll out of the vaccination program.
- Each Booking Service Provider is welcome to bring a second representative to this brief should they wish. Please send requests for additional attendees to safety@cpv.vic.gov.au
- In the interim, CPVV will update our website with links to information on the vaccine program. More information can be found via the below link:
<https://cpv.vic.gov.au/drivers/coronavirus-covid-19/covid-19-vaccine-program>

Passenger record keeping requirements/QR Code

- CPVV anticipates advice from DoH on the CPV passenger record keeping requirements (QR code) is imminent and confirmed the understanding is still that once the directions are published, there will be a 28-day period for vehicle owners to comply with the contact

tracing requirements before any enforcement action will commence (CPVV working to confirm this information).

- Vehicle owners will be able to use the governments free digital service through Services Victoria or another system of choice (internal, third party, etc) as long as these systems are able to connect to the back end Victorian government system to ensure easy extraction of information should there be a requirement to contact trace. AM confirmed it is CPVV's understanding that it is not mandatory to use the governments digital service.
- CPVV is in a stable position to issue communications as soon as the service becomes available. Any questions can be covered with an additional forum if needed.
- Advised that industry can expect an announcement on passenger record keeping requirements. It is currently understood that once the directions are published, there will be a 28-day period for vehicle owners to comply with the contact tracing requirements before the requirement is mandatory.
- CPVV will communicate further details as soon as this information becomes available.

Additional Information: details on the new record keeping requirements can be found [here](#) and Minister Pearson's press release [here](#).

Safety Compliance and Enforcement

- IM provided update on CPVV's safety compliance and enforcement activities noting:
 - A number of compliance officers have been onboarded increasing CPVV capacity in the field.
 - CPVV continues to work with GreenCap on analysing pandemic plans and identifying plans that need further development in which CPVV will engage directly with BSPs to provide recommendations.
 - Thanked those who participated in the development of CPVV's support tools for COVIDSafe Plans.
 - Advised compliance activity continues and authorised officers are attending various locations across the state, both Metropolitan and Regional.
 - In collaboration with DoH, CPVV is engaged with a very small cohort of drivers that are providing transport services for maritime crew and are actively engaging with those drivers and BSPs to ensure that vehicles are meeting the cleaning standards that all of industry needs to meet but also making sure that those drivers are in the appropriate COVID-19.

Questions from industry:

1. Attendee asked if CPVV can share any feedback/lessons learned on the QR code trial with industry.
 - CPVV reply – AM advised this information has not been shared with CPVV however there are no foreseeable technical issues that would affect industry.
2. Attendee asked if the passenger is unable to scan the QR code are they still able to take the trip.

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- CPVV reply – AM advised it is not the responsibility of the drivers to enforce passengers to check in; drivers are to continue providing a safe service. A campaign will be run to ensure people are aware of the requirement to use QR code and/or provide details.

- Any further queries or feedback to be directed to Safety Mailbox safety@cpv.vic.gov.au.
- Advised the next COVID-19 CPVV Industry Update is scheduled for 3 March 2021 at 3:30pm.
- If there are any significant changes they will be communicated via email, social media or text message.
- Feedback on the industry brief or suggestions on how to improve the industry brief are welcome at any time.
- Meeting closed.