

## Welcome to our inaugural Booking Service Provider newsletter

We aim to bring you targeted and timely information to help support your business in providing commercial passenger vehicle services.



## Safety culture

The regulatory framework in the Commercial Passenger Vehicle Industry Act 2017 (CPVI Act) establishes a general duty of care for each industry participant to ensure the safety of their commercial passenger vehicle service.

We are shifting our approach on regulating, to promote a safety culture in the industry. We have set out the way we wish to partner with you to increase safety and reduce harms from the provision of commercial passenger vehicle services in Victoria.

You can read more about our safety approach and your safety duties on the [CPVV website](#)

## Commercial passenger vehicle identification

We recently wrote to you advising that regulation 8 of the Commercial Passenger Vehicle Industry Regulations 2018 requires all vehicles to display a form of identification when in service.

This requirement comes into effect on 1 September 2018

Identification can include:

- taxi (or unbooked service) registration number plates issued by us and VicRoads bearing the word 'taxi'
- signs, symbols, notices or labels identifying the vehicle as a commercial passenger vehicle. This is an example of what to use as the [commercial passenger vehicle identifier decal](#)
- company branding or logos that clearly identify the vehicle as a commercial passenger vehicle

For more information on vehicle-identification visit the [CPVV website](#)

## Allocating bookings

Under the CPVI Act, you can only allocate bookings to drivers that are currently accredited and driving registered vehicles. This provides your passengers with an assurance that your associated drivers have passed a national criminal history check, driving history check and are medically fit to drive a commercial passenger vehicle.

While you can access driver and vehicle information via the Public Register, we know that due to volume, some providers may find it difficult to track the accreditation status of their drivers.

We have compiled a list of all current driver accreditation numbers and can make available to you in an Excel file. If this is of interest to you, please contact us via [contact@cpv.vic.gov.au](mailto:contact@cpv.vic.gov.au)

We would also like to know if this list would be helpful to you in meeting your safety duties and whether it is something you would like to receive monthly.

## Ongoing driver accreditation

All driver accreditation is now ongoing, with drivers paying us an annual fee to maintain accreditation. There is no expiry date: it only expires if we cancel it or the driver surrenders it. Drivers are still required to pass a medical assessment, every three years. If a driver holds a conditional accreditation, a medical assessment will be required annually (previously we only required drivers to complete a renewal every year).

Please let your drivers know to keep up-to-date with accreditation information via our website.

## Remember to register for the \$1 levy

Remember to register for the \$1 levy Take five minutes to register with the [State Revenue Office](#) at as the registration deadline is 30 September 2018. The first levy payment will be due within 30 days of the end of the quarter.



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**Our email address if you wish to update your preferences or unsubscribe is:**

[contact@cpv.vic.gov.au](mailto:contact@cpv.vic.gov.au)